

Our Values

Resilient

We're proud to be the place where familiar faces are always around. We connect through our **SMALL-TOWN RESILIENCE** and celebrate what it means to be Townsvillian.

Here, resilience is our cornerstone. We have each other's backs, collaborating with our community, cheering on our home team and supporting the businesses and locals we trust. It's in our name, Townsville Shopping Centre puts its community first.

Neighbourly

At Townsville Shopping Centre, we go the extra mile for our neighbours. We listen to your feedback and address your concerns promptly – **YOU REPORT IT, WE'LL SORT IT**

We're committed to staying in touch with our community to ensure Townsville Shopping Centre remains a place where you'd happily bring your granny to.

Transparent

We're easy to find – let's face it – we're hard to miss! And once you're here, we'll make navigating the centre straightforward and simple, ensuring you get what you need without any hassle. Our local Townsvillians are excited to offer you a great experience with complete transparency – **NO FUSS**

Townsville Shopping Centre remains the dependable place you know and trust, where we are always in tune with what you want.

Welcoming

Life is too short to be all serious – **WE'RE HERE TO MAKE GREAT MEMORIES!**

We love sharing a laugh and don't mind poking a bit of fun at ourselves.

We welcome every visitor like an old friend and invite you to get swept up in the irresistible spirit of Townsville.

When you're here, consider yourself a local. So come in – the aircon's on!